

Commercial Display Warranty and Services



At ViewSonic we stand behind you just when you need us most. We offer one of the best warranties in the business with ViewCareSM – our suite of programs tailored for the optimal protection of your Digital Signage Products.

Express Exchange[®] Service

Display Size	Warranty	Description	MSRP
32"	CD-EE-24-32	Next Day Express Exchange Service	\$120
32"	CD-EEWG-24-32	White Glove Next Day Express Exchange	\$240
42"	CD-EE-24-42	Next Day Express Exchange Service	\$109
42"	CD-EEWG-24-42	White Glove Next Day Express Exchange	\$251
46"	CD-EE-24-46	Next Day Express Exchange Service	\$154
46"	CD-EEWG-24-46	White Glove Next Day Express Exchange	\$297
52"	CD-EE-24-52	Next Day Express Exchange Service	\$277
52"	CD-EEWG-24-52	White Glove Next Day Express Exchange	\$457

On-Site Service

Display Size	Warranty	Description	MSRP
32"	CD-EW-OS-32	2nd Day On-Site Service	\$57
32"	CD-WG-48-32	White Glove 2nd Day On-Site Service	\$91
42"	CD-WG-48-42	White Glove 2nd Day On-Site Service	\$60
46"	CD-WG-48-46	White Glove 2nd Day On-Site Service	\$60
52"	CD-WG-48-52	White Glove 2nd Day On-Site Service	\$77

All Commercial Displays come with:

- 3-year limited warranty on parts and labor
- 24 hour customer service
- On-line live chat
- VIP customer service program
- Hot Spares for large onsite projects

Additional Services Available:

- Extended Warranty: Additional 1-2 years available for purchase
 - Next Day Express Exchange[®] Service*: We will ship any replacement display within 24 hours.
 - White Glove Next Day Express Exchange Service: A new or refurbished unit will be dispatched to you within 24 hours of a service call and we will de-install and re-install the replacement unit.
 - Second Day On-Site Service: A service technician will be on-site to analyze and repair your display within 48 hours of a service call.
 - White Glove Second Day On-Site Service: A service technician will be on-site to analyze and repair your display within 48 hours of a service call and will remove and re-install your faulty display.

**Order your warranty package today! Call
ViewSonic Customer Support 800-463-4775
in the US and 866-463-4775 in Canada.**

ViewSonic[®]
See the difference[®] 

*Excludes Saturdays, Sundays and major US holidays. Turnaround time is 24 hours, excluding transportation time. Subject to availability of replacement stock. Delivery in certain areas may be delayed due to the shippers practices. Warranty and service options must be purchased within 90 days of product purchase. See terms and conditions prior to purchase for complete details. Proof of purchase is required, to obtain warranty service, call ViewSonic Customer support 800-463-4775 in the US and 866-463-4775 in Canada. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole discretion, repair or replace the product with a comparable product. Replacement product or parts may include remanufactured or refurbished parts or components. The replacement unit will be covered by the balance of the time remaining on the customer's original limited warranty. ViewSonic's liability is limited to the cost of repair or replacement of the product. Programs, specifications and availability are subject to change without notice. Offers and programs may vary by country. Corporate names and trademarks are the property of their respective companies. Copyright © 2011, ViewSonic Corporation. All rights reserved. [15416-00B-01/11]